

# Principles of data processing



You have reached this page via a link in order to inform yourself about our dealings with personal data. In order to fulfil our information duties according to Art 12 et seq., GDPR, we are pleased to give you our data protection information below.

#### > Controller of the processing of personal data

REMONDIS SE & Co. KG Brunnenstr. 138 44536 Lünen // Germany T +49 2306 106-0 F +49 2306 106-100

You can find further information about our enterprises, about the people entitled to represent us and further possibilities of contact in the legal information of our Internet site > remondis.de/impressum/

#### > Purpose of the processing

As a matter of principle, we only process the data which we have received from you for the purposes for which we have received or collected them. In particular, this can be done for the following purposes:

- carrying out communication
- replying to inquiries
- preparing and rendering services
- preparing and performing contracts

Processing for other purposes can only be considered if the legal requirements necessary to this extent pursuant to Art. 6, subsection 4, GDPR, have been fulfilled. Information duties according to Art. 13, subsection 3, and Art. 14, subsection 4, GDPR are naturally observed.

#### > Legal basis of the processing

As a matter of principle, the legal basis for the processing of personal data is Art. 6, GDPR, to the extent that there are not also specific legal directives. If personal data are processed on the basis of consent from you, you have the right to withdraw the consent from us at any time with an effect for the future.

In particular, the following possibilities can be considered:

- Art. 6 subsection 1 sentence 1 lit. a) GDPR
- Art. 6 subsection 1 sentence 1 lit. b) GDPR
- Art. 6 subsection 1 sentence 1 lit. c) GDPR
- Art. 6 subsection 1 sentence 1 lit. f) GDPR

If processing is done on the basis of Art. 6, subsection 1, sentence 1, lit. f), GDPR, the controller pursues its own or third parties' legitimate interests: carrying out communication if the data subject is not a direct contracting party for the contractual relationship to be prepared or already in existence.

If we process data on the basis of a balancing of interests, you as the data subject have the right to object to the processing of the personal data, taking Art. 21, GDPR, into due account.

#### > Recipients of the personal data

- Controller, in particular the employees of the specialist department
- Processors, i.e. enterprises which deal with your data exclusively in accordance with the controller's instructions on the basis of contractual bindingst
- Public bodies and institutions, in the case of a legal or official obligation
- External auditors, banks, credit agencies

#### > Data transmission to third parties and outside the EU

Your personal data are only forwarded to third parties as a matter of principle if this is necessary for the performance of the contract with you, if forwarding is admissible on the basis of a balancing of interests within the meaning of Art. 6, subsection 1, lit. f), GDPR, if we are obliged by law to forward the data or to the extent that you have granted consent.

To the extent that data are transmitted to a third country outside the EU, a suitable level of data protection is guaranteed by conclusion of EU standard contract terms and by the measures taken by the third party for data protection and data security.

#### > Categories of the personal data

To the extent that the controller does not collect your data directly from communication with you and you therefore know the data in question, you are informed that the controller regularly processes the following categories of personal data:

- master data, such as first name and surname, professional qualification
- contact data such as address, telephone and fax number, e-mail
- bank details
- contents of the communication
- information on the parties involved, incl. information on statutory representatives and economic beneficiaries
- information on the facts of the matter, incl. statements on the parties' personal and economic situation

### > Duration of storage

The personal data are only stored by the controller for as long as this is necessary for pursuing the purpose of their processing. To the extent that storage of the data is no longer necessary for the fulfilment of contractual or statutory duties and to pursue legitimate interests, i.e. to maintain evidence or proof within the framework of statutory provisions of barring by limitation, these are regularly erased.

## > Your rights as a data subject/data protection data protection coordinator

By request, we will give you information in writing or electronically about whether and which data concerning you have been stored by us (Art. 15, GDPR) and will examine your request for erasure (Art. 17, GDPR), rectification (Art. 16, GDPR), restriction of the processing (Art. 18, GDPR) and portability (Art. 20, GDPR) of your personal data and carry it out if the preconditions have been fulfilled.

For this, please contact:

REMONDIS SE & Co. KG

- Group Data Protection Coordinator -

Brunnenstr. 138 44536 Lünen

> datenschutz@remondis.de

The same applies if we have granted consent for collection or use of personal data and would like to withdraw it. You can withdraw such a consent at any time by e-mail or letter with an effect for the future.

In particular, you have a right of objection against the processing of your data in connection with direct advertising pursuant to Art. 21, subsections 1 and 2, GDPR, if the advertising takes place on the basis of a balancing of interests.

## > Right to complain

If you are of the opinion that the processing of your personal data is unlawful, you can complain to a supervisory authority. You can find a list of the data protection coordinators and their contact data under the following link:

> bfdi.bund.de/DE/Service/Anschriften/anschriften\_table.html